

No.: GZHL2205109252MD

Date: Jun 09, 2022

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FOSHAN SHUNKANGDA MEDICAL TECH CO.,LTD PINGNAN INDUSTRIAL AREA, GUICHENG NANHAI DISTRICT, 528251 FOSHAN CITY, GUANGDONG, CHINA

Sample Description	:ROLLATOR/四轮车
Item No.	: RP51X/CA871L
Manufacturer	: FOSHAN SHUNKANGDA MEDICAL TECH CO.,LTD
Country of Origin	: CHINA

As above test item and its relevant information regarding to the submission are provided and confirmed by the applicant. SGS is not liable to either the test item or its relevant information, in terms of the accuracy, suitability, reliability or/and integrity accordingly.

Sample Receiving Date	: May 12, 2022
Test Performing Date	: May 12, 2022 to Jun 02, 2022
Test Performed	: Selected test(s) as requested by applicant
Test Result(s)	: For further details, please refer to the following page(s)

Signed for and on behalf of SGS-CSTC Standards Technical Services Co., Ltd. Guangzhou Branch



Arthur Mak Authorized Signatory



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Details of comple

No.: GZHL2205109252MD

Test Conducted: Base on ISO 11199-2:2021 Assistive products for walking manipulated by both arms — Requirements and test methods —Part 2: Rollators

1. Details of sample		
Classification code and name	:	12 06 06 Rollators
Maximum permissible user mass	:	100 kg
Maximum rollator height	:	901 mm
Maximum rollator width	:	725 mm
Maximum rollator length	:	706 mm
Maximum rollator turning diameter	:	873 mm
Width between the centerlines of the handgrips	:	485 mm
Handgrip width	:	35 mm
Mass of rollator	:	9.40 kg
Whether or not tools are necessary to operate the	:	No
adjustment and folding devices		
Diameter of that part of the tip which is in contact with the	:	NA
walking surface		

2.	<b>Test Results:</b>	Details	shown	as fol	llowing	table
----	----------------------	---------	-------	--------	---------	-------

Clause	Test Item	Test Result
6	General requirements and test methods	
6.1	Risk analysis	NT
	The safety of a rollator shall be assessed by the manufacturer by identifying hazards	
	and estimating the risks associated with them using the procedures specified in ISO	
	14971. If relevant, ISO 12100 can be used additionally.	
	When a rollator is intended by the manufacturer to be used in combination with other	
	devices, the risks shall be assessed by the manufacturer.	
	NOTE 1 In the case of certain disabilities, there can be a need for higher levels of	
	safety for equipment used to offset the effects of that disability.	
	NOTE 2 For precise information on the hazard causes a risk, refer to Annex A.	
6.2	Rollators that can be dismantled	Pass
	If it is intended that a rollator can be dismantled for storage or transportation, it shall	
	not be possible to reassemble it in a manner that presents a hazard. Hazard condition	
	should be checked by disassembling and reassembling the rollator according to the manufacturer's instructions.	
	The fasteners that are loosened or removed to allow dismantling shall not be single use fasteners.	
	NOTE Single use fasteners include but are not limited to self-locking nuts/screws, wood screws and self-tapping screws. Bolts are examples of fasteners that can be used more than once.	



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6.3	Fasteners	Pass
0.5	All load-bearing fasteners shall be either self-locking or fitted with a locking device to	F 855
	prevent inadvertent detachment.	
6.4	User mass/load limit	Pass
	The maximum user mass shall be specified by the manufacturer. For load carrying	
	accessories, the load capacity of the accessories shall be specified by the	
	manufacturer	
6.5	Structure requirements	Pass
	A rollator shall be designed to be manoeuvrable for indoor or outdoor use or a	
	combination of the two:	
	For indoor use on a level surface:	
	— the front wheel diameter shall be greater or equal to 75 mm;	
	— the rollator shall be equipped with parking brakes operating on two wheels.	
	For outdoor use:	
	— the front wheel diameter shall be greater or equal to 180 mm;	
	<ul> <li>the wheel width shall be greater or equal to 22 mm;</li> <li>the rollator shall be equipped with brakes operating on two wheels. The user shall</li> </ul>	
	be able to manipulate the brakes when walking;	
	— a rollator shall be equipped with parking brakes operating on two wheels.	
6.6	Brakes	
6.6.1	General requirements	Pass
	All rollators shall have running brakes that are easy to operate by the user when the	
	rollator is in motion.	
	All rollators that have a resting seat shall have parking brakes that can be integrated	
	with the running brakes.	
	All rollators that are designed for outdoor use shall have parking brakes that can be	
	integrated with the running brakes.	
	Maximum grip distance for operating running brakes shall be not greater than 75 mm,	
	measured (see Figure 3, Key 1).	
	NOTE For rollators with pressure brakes, there is no grip distance.	
	If the effectiveness of the brake will be reduced by wear, it shall have means for the compensation of wear.	
	Brake performance shall not be adversely affected by folding, unfolding or adjusting	
	actions.	
	If readjustment of the brakes is necessary following an adjustment action of the	
	rollator, tools shall not be required (e.g. height adjustment).	
6.6.2	Brake effectiveness	
6.6.2.1	Requirements	Pass
	This requirement applies to both, parking brakes and running brakes.	
	The rollator shall not move more than 10 mm in 1 min if the running brake or the	
	parking brake is activated.	
	The maximum force to apply and release the brakes shall not exceed	
	— 60 N for pushing forces, and	
	-40 N for pulling forces.	
	Operating device acts on both wheels (central brakes), each of the brake-operating	
	devices shall be tested separately.	



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6.6.2.2	Test method	Conducted
••••	Place the rollator with its wheels on the test plane specified in 4.6. Position the rollator	Conducted
	so that a line through the axles of the wheels is parallel $\pm 3^{\circ}$ to the axis of tip of the test	
	plane. Apply the loading force vertically to the rollator at the midpoint of the line joining	
	the front handgrip reference points on the two handgrips. For a user mass of 100 kg,	
	the loading force shall be 500 N $\pm$ 10 N. If the maximum user mass specified for the	
	rollator deviates from a user mass of 100 kg, the loading force shall be 5,0 N per	
	kilogram of the maximum user mass $\pm 2$ %. The load shall be no less than 175 N $\pm 3,5$	
	N.	
	Activate the brakes by applying the force specified in Table 3 to each of the brake-	
	operating devices along the grip distance. Tilt the test plane to an angle of $6^{\circ}$ +0,5/-	
	0,0. Remove the stoppers. The friction between the braking wheels and the top	
	surface of the plane shall be such that the wheels do not slide. Leave the rollator for 1	
	min. If the wheels turn, the rollator shall not move more than 10 mm in 1 min.	
	Repeat the procedure with the rollator facing uphill as in Figure 8.	
6.6.3	Durability of brakes	_
6.6.3.1	Requirements	Pass
	The following requirement applies to both parking brakes and running brakes:	
	No part of the brakes shall crack or break and the effectiveness of the brake shall	
	meet the requirements in 6.6.2.1 after the durability test.	
6.6.3.2	Test methods	Conducted
	If the rollator has two identical running or parking brakes, only one of the running and	
	parking brakes shall be tested.	
	The maximum force to apply and release the brakes for the test shall not exceed	
	— 60 N for pushing forces, and	
	— 40 N for pulling forces.	
	Place the rollator with its wheels on the test plane specified in 4.6. Move the lever of	
	the brake from non-braking position to the braking position for 100 000 cycles at a	
	frequency not greater than 0,5 Hz. The maintenance can be carried out during the	
	testing only in accordance with the manufacture's instructions. The durability test of	
	the parking brake and running brake can be performed sequentially or simultaneously	
6.7	Handgrip	Pass
	The handgrip width shall be no less than 20 mm and not more than 50 mm. This shall	
	be checked by measurement.	
	NOTE This requirement is not applicable to anatomic handgrips.	
	The handgrip shall be securely fixed to the handle of the rollator	
7	Materials	
7.1	General	Pass
	The materials used in a rollator should not mark, or scratch.	
	The rollator materials should not cause discoloration of skin or clothing when the	
	rollator is in normal use.	
	Manufacturers should, wherever possible, use materials that can be recycled for	
	further use. It shall be stated in the instructions for use which parts can be recycled.	
7.2	Flammability	
7.2.1	General	NT
	Risk of flammability that can affect user safety shall be assessed by the manufacturer	
	in the risk analysis. Parts identified by risk of flammability shall be tested according	
	ISO 8191-2. Residual risks should be reported in the instruction.	



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7.2.2	Upholstered parts	NT
	If the manufacturer claims that the upholstered parts are resistant to ignition by cigarette, progressive smouldering ignition and flaming ignition shall not occur when the materials used for the upholstered parts of an assistive product are tested in	
	accordance with ISO 8191-2.	
7.3	<b>Biocompatibility and toxicity</b> Materials that come into contact with the human body shall be assessed for biocompatibility using the guidance in ISO 10993-1.	NT
	The assessment shall also take into account the intended use and contact by those involved in user care. The assistive products shall be designed and manufactured in such a way as to reduce to a minimum the risks posed by substances leaking from the assistive product. Special attention shall be given to substances that are carcinogenic, mutagenic or toxic to reproduction and other substances of very high concern (SVHCs).	
	The result of the assessment shall be incorporated in the risk analysis (see <u>6.1</u> ).	
7.4	Infection and microbiological contamination	
7.4.1	<b>General</b> The rollator and its auxiliary parts should be designed to be accessible for cleaning to prevent cross infection.	Pass
7.4.2	Cleaning and disinfection The method and suitable cleaning and/or disinfection materials shall be described in the information supplied by the manufacturer.	NT
	NOTE For guidance see B.1.1.	
	If a rollator is intended to be cleaned by automatic washing systems or hand-held jet stream/steam washing, the details of the procedure, such as temperature, pressure, flow and pH value of cleaning/rinsing solution shall be described in the instructions for use. Where practicable, the rollator shall be labelled with appropriate symbols to represent the method of cleaning. See examples of labelling and an example of testing of machine washable rollator in B.1.1.	
7.5	<b>Resistance to corrosion</b> The risk of corrosion affecting the safety of the user or an assistant shall be assessed in the risk analysis (see <u>6.1</u> ). Assistive products for walking that are identified to be at risk of corrosion shall be sufficiently protected against corrosion.	NT
	The salt spray test according to ISO 9227 with a test duration of 72 hours can be	
	used.	
8	Ingress of liquids If liquid can come unintentionally into any cavities or enclosure, it shall be able to drain through drain holes again.	NT
8	Ingress of liquids If liquid can come unintentionally into any cavities or enclosure, it shall be able to drain	NT
8	Ingress of liquidsIf liquid can come unintentionally into any cavities or enclosure, it shall be able to drain through drain holes again.The hazards that can be caused by the ingress of liquids shall be assessed in the risk	NT



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)	Safety of moving parts		
	<ol> <li>if a manufacturer cannot meet the surface temperature requirement, the reasons shall be set out in the technical documentation.</li> </ol>		
	<ol> <li>if a manufacturer cannot meet this requirement without impairing the intended performance of the rollator, each product should be supplied with a warning identifying which surfaces can reach a higher temperature than that specified and with a description of the precautions necessary to offset the increased risk, and</li> </ol>		
	c) use of the rollator by people with insensitive skin (i.e. cannot feel heat) and/or damaged skin: the maximum temperature shall not exceed 41 °C when measured according to the test methods given in ISO 13732-1; except that		
	<ul> <li>b) the ergonomic data on acceptable temperatures of touchable surfaces according to ISO 13732-1;</li> </ul>		
	NOTE These temperatures could include direct exposure to sunshine, extreme cold, saunas, etc.		
	a) the range of ambient temperatures to be expected during the intended use and foreseeable misuse;		
	The risk analysis shall use:		
	<b>Temperatures of parts that come in contact with human skin</b> The risk analysis (see <u>6.1</u> ) shall identify hazards and evaluate the risks associated with the surface temperature of parts that can come into contact with human skin during the intended conditions of use.	NT	
	different directions to verify this.	NIT	



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10.1	<b>Squeezing</b> If the intended purpose cannot be achieved without a hazard such as risk of squeezing (e.g. the elbow or knee flexion of limb prothesis)					
	<ul> <li>a) any moving parts that constitute a safety hazard shall be provided with guards that can only be removed by the use of a tool, or</li> <li>b) the gap between exposed parts of a rollator that move relative to each other shall be maintained throughout the range of movement at less than the minimum value or more than the maximum value set out in Table 1.</li> </ul>					
	Table 1	— Safe distance	es between moving	parts		
		To avoid	Safe distances for adults	Safe distances for childrena		
		Finger traps	Less than 8 mm or more than 25 mm	Less than 4 mm or more than 25 mm		
		Foot traps	Less than 35 mm or more than 120 mm	Less than 25 mm or more than 120 mm		
		Head traps	Less than 120 mm or more than 300 mm	Less than 60 mm or more than 300 mm		
		Genitalia traps	Less than 8 mm or more than 75 mm	Less than 8 mm or more than 75 mm		
	a Also includes adults with a height of less than 146 cm, or a mass of less than 40 kg, or a BMI of less than 17.					
	For moving parts that can cause squeezing, manufacturers shall take into consideration what part/parts of the body are at risk. The user/user group has to be specified, so that correct safety distances can be applied.					
0.2	Mechan Parts su for inspe manufac	<b>lical wear</b> bject to mechanic ection, unless it is cturer.	cal wear likely to resu intended to be repla	Ilt in a safety hazard shall be acc ced by a service interval specifie		
11			parts of the human	body		
1.1	Holes in			arts that are accessible to the us ollator shall be as specified in <u>Ta</u>		
		neasurements sha act testing.	all be done before an	d after any relevant strength, du	rability	
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	To avoid	Safe distances for adults	Safe distances for childrena		
	Finger traps	Less than 8 mm or more than 25 mm	Less than 5 mm or more than 12 mm		
	Foot traps Head traps	Less than 35 mm or more than 100 mm	Less than 25 mm or more than 45 mm		
		I trapsLess than 120 mm or more than 250 mmLess than 60 mm or more than 250 mm			
	Genitalia traps	Less than 8 mm or more than 75 mm	Less than 8 mm or more than 75 mm		
		adults with a height of lest or a BMI of less than 17.	s than 146 cm, or a mass of		
.2	apply. When inspe adjacent parts sha	shape of a keyhole or V- ecting the rollator for trap all be taken into account.	shaped openings the lower limit s for body parts, any flexibility/ela		NA
2		g and locking mechani	sms	F	
2.1	a gap between pa	rts and be trapped when prates folding and/or adju	use a hazard if parts of the body the gap is closed. Isting mechanisms, it shall confo		Pass
	<u>Clauses 10 and 1</u> If the rollator is he	_	ments shall not exceed 25 mm.		
		be securely fixed when i			
	The maximum allo	wable elongation shall b	e clearly marked.		
	After the durability intended by the m		stment/folding mechanisms shall	operate as	
2.2	Folding mechani To avoid a hazard the following shall	where parts of the body	can be trapped when the rollator	r is folded,	Pass
	— the rollator sha squeezing ha		rotect the user from trapping and	l/or	
	be maintaine		ator that move relative to each of f movement at less than the minin out in <u>Table 1</u> ; or		



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	be provided in the instructions for use.	
	If guards are applied, the design of a guard shall take into consideration the forces that can be applied in normal use.	
12.3	<b>Locking mechanisms</b> Locking mechanisms shall be required to maintain the rollator in the folder or in the working configuration if the absence of the locking device presents a hazard to the user. Locking mechanisms shall lock securely and shall be protected from unintended release.	NA
13	Carrying handles	
13.1	<b>General</b> Manufacturers should note that national or other requirements can demand mass limits in excess of the following.	NA
	If a rollator or a part of a rollator has a mass of 10 kg or more and the intended purpose is for it to be portable or to be handled according to manufacturer's instructions, it shall either	
	a) have one or more handles suitably placed that enable the rollator or part to be carried by two or more persons, or be provided with suitable handling devices (e.g. handles, lifting eyes), or	
	b) the instructions for use shall indicate the points where the rollator or its part can be lifted safely and describe how they should be handled during lifting, assembly and/or carrying. If practical, the rollator or component parts shall be labelled to indicate where it can be lifted safely and/or how it can be handled during assembly and/or carrying.	
13.2	<b>Requirements</b> If a rollator incorporates carrying handles or grips, they shall not become detached from the rollator and there shall not be any permanent distortion, cracking or other evidence of failure when tested as specified in <u>13.3</u> .	NA
	After the completion of the test the rollator shall operate as intended by the manufacturer.	
13.3	<b>Test method</b> If a rollator has one handle or grip, or if a rollator can readily be carried or lifted by one of a number of handles or grips, determine the force on each handle or grip when it is carried or lifted.	
	If a rollator has more than one handle or grip, determine the force on each handle or grip when the rollator is carried or lifted in the intended manner.	
	On each handle or grip, determine the force necessary to carry the rollator in the intended manner with a tolerance of $\pm 3$ % If there is more than one intended manner, determine the highest force.	
	Restrain the rollator from being lifted or moved during the following test. Apply a force to each handle or grip, equal to twice that determined above with a tolerance of $\pm 3 \%$ uniformly distributed over a 70 mm $\pm 5$ mm length in the centre of the handle or grip, avoiding shock (see Figure 6).	



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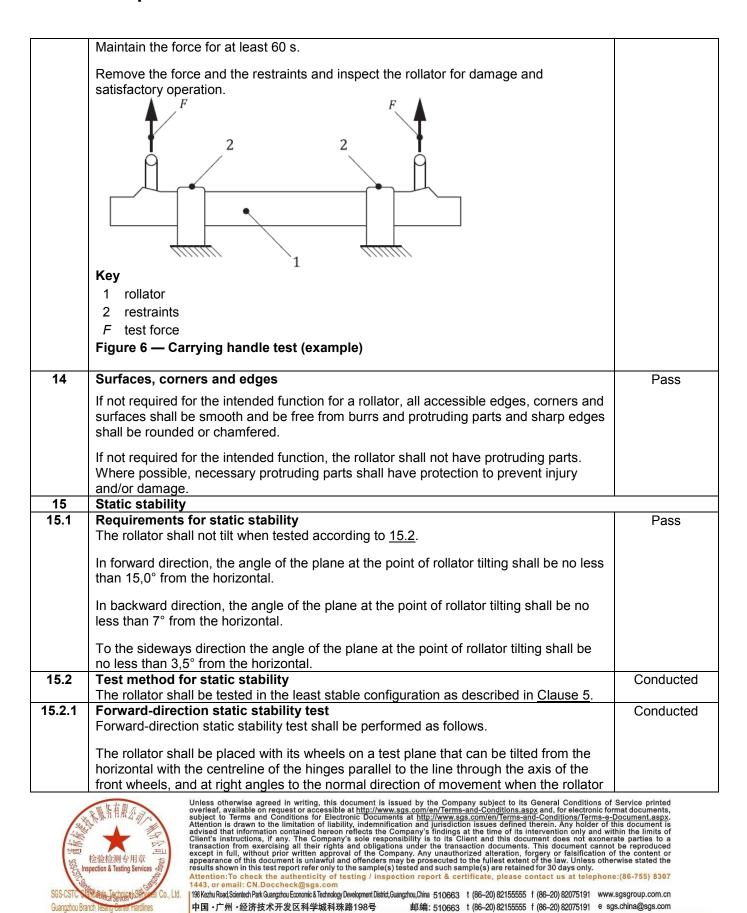
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	is in use (see Figure 7). The loading force shall be applied vertically to the rollator. The loading line shall remain vertical and pass through the midpoint of the line joining the front handgrip reference points on the two handgrips. A static force of 250 N $\pm$ 5 N shall be applied. The test plane shall be tilted and the maximum angle of the test plane at the point of rollator tilting recorded. Accuracy of measurement shall be less than or equal to $\pm 0,5^{\circ}$ . F <sub>1</sub> F <sub>1</sub> F <sub>1</sub> F <sub>1</sub> Key 1 front handgrip reference	
	point F loading force 1 α tilt angle	
	Figure 7 — Loading geometry for forward-direction static stability test	
15.2.2	Rearward-direction static stability test shall be performed as follows.	Conducted
	The rollator shall be placed with its wheels on a test plane that can be tilted from the horizontal with the centreline of the hinges parallel to the line through the axis of the rear wheels, and at right angles to the normal direction of movement when the rollator is in use (see Figure 8). The loading force shall be applied vertically to the rollator. The loading line shall always be vertical and pass through the midpoint of the line through the rear handgrip reference points on the two handgrips.	
	A static force of 250 N $\pm$ 5 N shall be applied. The test plane shall be tilted and the maximum angle of the test plane at the point of rollator tilting recorded. Accuracy of measurement shall be less than or equal to $\pm 0.5^{\circ}$ .	



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	<ul> <li>Key</li> <li>rear handgrip reference point</li> <li><i>F</i> loading force</li> <li>tilt angle</li> <li>Figure 8 — Loading geometry for rearward-direction static stability test</li> </ul>	
15.2.3	<b>Sideway-direction static stability test</b> Sideway-direction static stability test shall be performed as follows. The rollator shall be placed with its wheels on a test plane that can be tilted from the horizontal with the centreline of the hinges parallel to the line through the centres of the areas of contact between the surface of the plane and the wheels or tips on the same side of the rollator as is the loaded handgrip (see Figure 9). The loading force shall be applied vertically to the rollator through a point halfway between the front and the rear reference points of that handgrip nearest to the hinges of the tilting test plane. The loading line shall always be vertical. A static force of 250 N $\pm$ 5 N shall be applied. The test plane shall be tilted and the maximum angle of the plane at the point of rollator tilting recorded. Sideways stability shall be tested on both handgrips in this manner and the lower value found shall be recorded as the sideways stability of the rollator. Accuracy of measurement shall be	Conducted

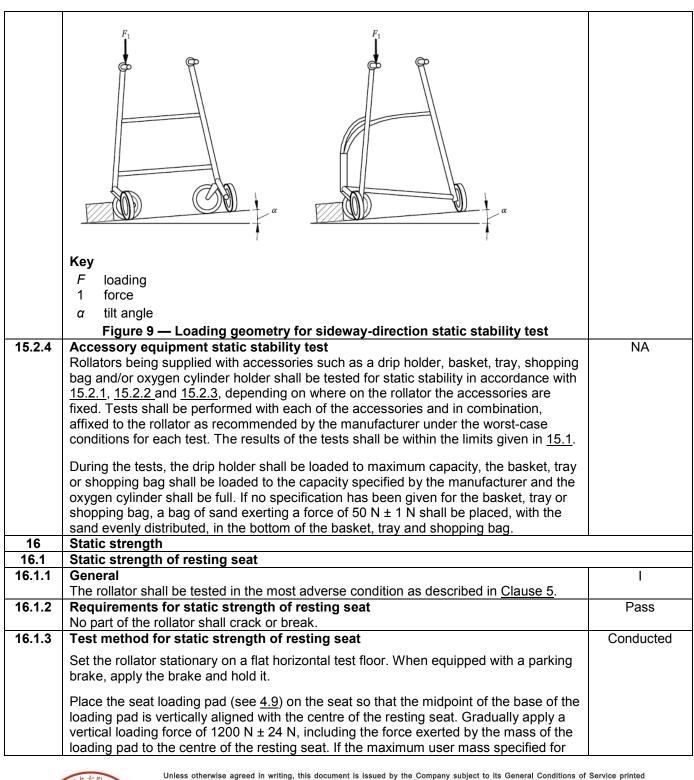


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	the relieter deviates from a user mass of 100 kg, a force of 10.0 N per kilogram of			
	the rollator deviates from a user mass of 100 kg, a force of 12,0 N per kilogram of maximum user mass $\pm 2$ % shall be applied. The load shall be no less than 420 N $\pm$ 8,4			
	N.			
10.0	Leave the resting seat loaded for a minimum period of 1 min.			
16.2	Static strength of the rollator			
16.2.1	General The relieter shell be tested in the most educroe condition on described in Clause 5	I		
16.2.2	The rollator shall be tested in the most adverse condition as described in Clause 5. Requirements for static strength of the rollator	Pass		
10.2.2	No part of the rollator shall crack or break and the permanent set of the rollator height	F d 5 5		
	shall not exceed 1 %.			
16.2.3	Test method for static strength of the rollator	Conducted		
	Measure the rollator height within an accuracy of measurement of ±2 mm before and			
	after performing the loading test. The rollator height reduction shall be recorded.			
	The leading force shall be applied vertically to the reliator as shown in Figure 10. The			
	The loading force shall be applied vertically to the rollator as shown in Figure 10. The loading line shall pass through the midpoint of the line joining the rear handgrip			
	reference points of the two handgrips.			
	A loading force of 1 200 N $\pm$ 24 N shall be applied for a user mass of 100 kg. If the			
	maximum user mass specified for the rollator deviates from a user mass of 100 kg, a			
	force of 12,0 N per kilogram of user mass $\pm 2$ % shall be applied. The load shall be no			
	less than 420 N $\pm$ 8,4 N.			
	The loading force shall be gradually applied over a minimum period of 2 s up to			
	maximum force. This maximum force shall be maintained for a minimum of 1 min.			
	F. F.			
	$\bigcirc$ $\bigcirc$ $\bigcirc$ $\bigcirc$			
	Кеу			
	•			
	1 rear handgrip reference points			
	<ul> <li>F loading force</li> <li>2 Figure 10 — Loading geometry for static strength test</li> </ul>			
40.0	rightere Eouding geometry for state strength test			
16.3	Strength of backrest	Service printed		
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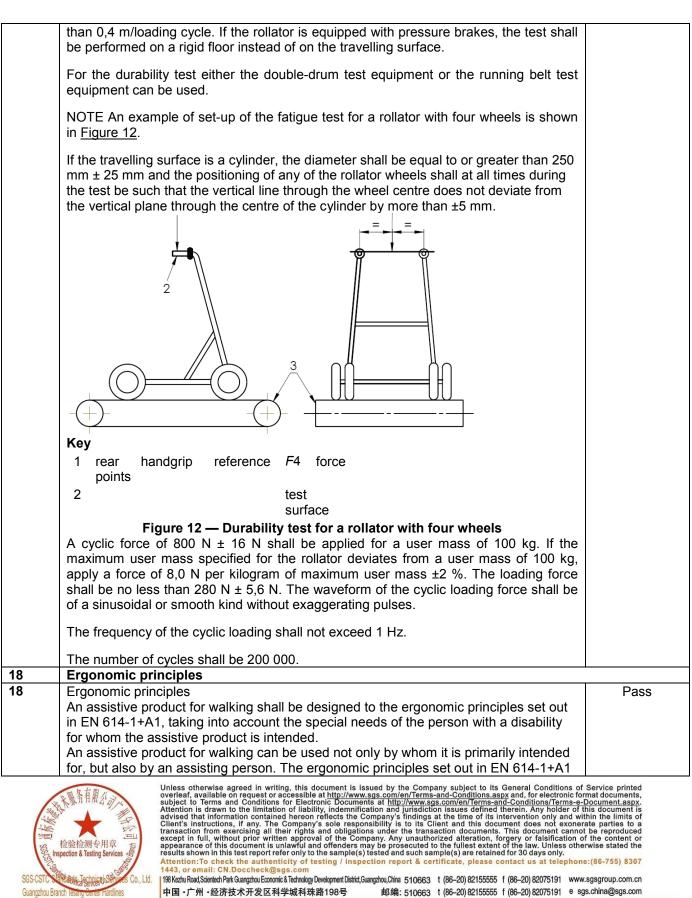
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16.3.1	General	
	The rollator shall be tested in the most adverse condition as described in Clause 5.	·
16.3.2	Requirement for strength of backrest	Pass
	No part of the rollator shall crack or break.	
16.3.3		Conducted
	F static force	
	3	
	Figure 11 — Loading geometry for backrest strength test	
17	Durability test Conduction	
	The rollator shall be tested in the least stable position as described in Clause 5.	
17.1	Requirement for durability No part of the rollator shall crack or break and all adjustments and locking devices shall work as intended.	Pass
17.2	<b>Test method for durability</b> The fixation of the rollator shall be arranged in a way to not hinder the free deformation of the frame under the load.	Conducted
	The loading force shall be applied vertically to the rollator as shown in <u>Figure 12</u> . The loading line shall pass through the midpoint of the line joining the rear handgrip reference points of the two handgrips.	
	The rollator shall be placed with its wheels on a surface travelling at a speed not less	
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shall apply to all involved persons.       Grips, handles and pedals shall suit the functional anatomy of the user, according to the intended use and meet with the following requirements: <ul> <li>a) the distance between any handle (part intended to be grabbed) requiring an operating force of more than 10 N and any construction part of the assistive product shall not be less than 35 mm;</li> <li>b) the distance between any upper surface of a pedal (in its operating position) and any other part of the assistive product shall have a vertical toe clearance of not less than 75 mm;</li> <li>c) the diameter of any operating handles and/or knobs requiring an operating force of more than 10 N shall be between 19 mm and 43 mm;</li> <li>d) for assistive products operated from a standing position, hand operated controls shall be placed not more than 300 mm above the surface of the floor;</li> <li>e) for assistive products operated from a standing position, hand operated controls shall be placed at a height of 800 mm to 1200 mm above the surface of the floor;</li> <li>f) for a rollator operated from a stilling position, controls intended to be operated by the occupant while seated shall be within the occupant's reach space;</li> <li>g) the operating forces or torques required for those parts of the rollator that are designed to be operated by fingers, hand/samms or feet shall not exceed the values in Table 3.</li> <li>If the intended purpose of a rollator can only be performed without meeting this requirement, a warning and instructions on how to operate the rollator safely shall be provided in the instructions for use based upon the risk analysis</li> <li><b>Table 3 - Operating forces</b></li> </ul> <li><b>Table 3 - Operating forces</b></li> <li><b>Table 3 - Operating force</b> 60 N</li> <li>operation by using a fand/arm (b0 N (pushing))</li> <li>ope</li>						
operation by using a finger       5 N         operation by using a hand/arm (pushing)       60 N         operation by using a hand/arm (pulling)       40 N         operation by using a foot       300 N         operation by turning       1,9 Nm         rotation of seat surface       60 N         19       Packaging The hazards that can be caused by inadequate protective packaging shall be assessed in the risk analysis (see <u>6.1</u> ).       NT         NOTE For guidance, see Annex B.       20       Information supplied by the manufacturer         20.1       General The information supplied by the manufacturer comprises the data in the instructions for use and/or on the label. The information applied to, and supplied with, assistive products shall conform to ISO 20417. Any means of provision of information with assistive product shall take into account		<ul> <li>Grips, handles and pedals shall suit the functional anatomy of the user, according to the intended use and meet with the following requirements: <ul> <li>a) the distance between any handle (part intended to be grabbed) requiring an operating force of more than 10 N and any construction part of the assistive product shall not be less than 35 mm;</li> <li>b) the distance between any upper surface of a pedal (in its operating position) and any other part of the assistive product shall have a vertical toe clearance of not less than 75 mm;</li> <li>c) the diameter of any operating handles and/or knobs requiring an operating force of more than 10 N shall be between 19 mm and 43 mm;</li> <li>d) for assistive products operated from a standing position, pedals (tipping aid) shall be placed not more than 300 mm above the surface of the floor;</li> <li>e) for assistive products operated from a standing position, hand operated controls shall be placed at a height of 800 mm to 1200 mm above the surface of the floor;</li> <li>f) for a rollator operated from a sitting position, controls intended to be operated by the occupant while seated shall be within the occupant's reach space;</li> <li>g) the operating forces or torques required for those parts of the rollator that are designed to be operated by fingers, hands/arms or feet shall not exceed the values in Table 3.</li> <li>If the intended purpose of a rollator can only be performed without meeting this requirement, a warning and instructions on how to operate the rollator safely shall be provided in the instructions for use based upon the risk analysis</li> </ul> </li> </ul>				
Image: constraint of the information supplied by the manufacturer       60 N         0 peration by using a hand/arm (pulling)       40 N         0 operation by using a hand/arm (pulling)       40 N         0 operation by using a foot       300 N         0 operation by using a foot       300 N         0 operation by using a foot       300 N         0 operation of seat surface       60 N         19       Packaging The hazards that can be caused by inadequate protective packaging shall be assessed in the risk analysis (see <u>6.1</u> ).       NT         NOTE For guidance, see <u>Annex B</u> .       10         20       Information supplied by the manufacturer         20.1       General The information supplied by the manufacturer comprises the data in the instructions for use and/or on the label. The information applied to, and supplied with, assistive products shall conform to ISO 20417. Any means of provision of information with assistive product shall take into account		Operation Force/torque				
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The information supplied by the manufacturer comprises the data in the instructions for use and/or on the label. The information applied to, and supplied with, assistive products shall conform to ISO 20417. Any means of provision of information with assistive product shall take into account	19	The hazards assessed in the	operation by using a finger operation by using a hand/arm (pushing) operation by using a hand/arm (pulling) operation by using a foot operation by turning rotation of seat surface that can be caused by inadequate p he risk analysis (see <u>6.1</u> ).	5 N 60 N 40 N 300 N 1,9 Nm 60 N	ging shall be	NT
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	product type that are necessary for the safe and effective use of the rollator. Special attention shall be paid to accessibility of the user information, particularly the instructions on operation and the design of labels and the design and presentation of warnings. In addition, the manufacturer, should provide the information in the instructions for use in two separate sections: user and service information as specified in 20.2 and 20.3, respectively. These may be provided as separate printed documents or in other forms of media to meet the needs of individual users or their assistants. Further guidance on the preparation of instructions can be found in IEC/IEEE 82079-1.	
20.2	Information marked on the product Each rollator shall be clearly and indelibly marked with following: a) manufacturer's model identification name and/or number; b) whether or not the rollator is designed for indoor or outdoor use; c) maximum user mass; d) name or trade name and address of the manufacturer or authorized representative according to local requirements; e) year and month of manufacture; f) maximum safe working load (to be marked on the accessories); g) maximum width of the rollator; h) maximum allowed angle between the longitudinal centre line of the handle and the direction of motion, if the handles are sideways adjustable; i) all information shall as far as possible be available in Pictogram in accordance with ISO 7000 and ISO 15223-1.	NT



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20.3	Instruction manual Instruction manual shall contain the followings for the rollator: a) information on how to obtain the user information in a format appropriate for use by people with visual, reading or cognitive disabilities; b) a description of the intended use including intended user and the intended environment; c) maximum user mass; d) maximum safe working load for load carrying accessories such as basket, tray, shopping bag, etc.; e) minimum and maximum height of the rollator; f) maintenance instructions, if applicable; g) if the rollator is intended to be cleaned, a description of the method and suitable cleaning materials, including precautions needed to avoid corrosion, if applicable; h) if the rollator is intended to be disinfected, a description of the method and suitable materials, including any precautions needed to avoid corrosion, if applicable; i) the overall dimensions (width, length and height) of the rollator, expressed in millimetres, and its mass, expressed in kilograms, when it is ready for use and, if applicable, when it is folded or dismantled; j) the mass expressed in kilograms, if the rollator can be dismantled or has any removable parts that has a mass that is heavier than 10 kilograms; k) if the rollator is supposed to be used in combination with other products, the manufacturer shall state which products, and how this can be done in a safe way; j) a list of accessories, detachable parts and materials that the manufacturer has determined as being intended for use with the rollator; m) whether and how the rollator can be folded or dismantled to assist in storage or transport; n) the location and the type of identification number/word on the rollator shall be given for the unique identification number of the assistive product; o) any adjustment or settings required before the rollator can be used and information on how adjustments or settings affect the rollator; p) information on adjustment possibilities and the competence required to carry out these adjustments <sup>1</sup> .	NT
20.4	<ul> <li>v) if the intended purpose of the rollator cannot be met without a hazard due to moving parts such as squeezing, a warning and instructions on how to operate the rollator safely;</li> <li>w) how to obtain information about the warranty;</li> <li>x) warning of the risk of falling from the rollator such as "Incorrect use can lead to hazardous situation – Do not use the products to transport a person".</li> <li>Test report</li> </ul>	1



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<ul> <li>c) the date of issue of the test report;</li> <li>d) a reference to this document, i.e. ISO 11199-2:2021;</li> <li>e) the name and address of the manufacturer of the rollator;</li> <li>f) a description of the sample including the manufacturer's or vendor's trade mark, model or type, serial number and any variations or accessories fitted;</li> <li>g) the source of the sample;</li> <li>h) the ambient temperature at which each test was carried out;</li> <li>i) a photograph of the sample equipped as during the test;</li> </ul>	a) unique report number; b) name and address of the test institution, if needed the accreditation number;
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	j) the results of the tests including record of maintenance, if any;
k) a statement of whether or not the tested sample met all of the applicable	
requirements of this document and a list of all the failed requirements;	
I) any deviations from the standardized test procedure.	i) any deviations from the standardized test procedure.

#### Remark:

- 1. NA = Not applicable.
- 2. NT = Not tested as per client's request.
- 3. I = Informative.



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Sample Photo(s):



\*\*\*End of Report\*\*\*



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